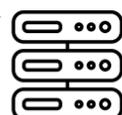


You want to give, give away or sell your equipment to another individual.



Here are the steps to follow to make a safe delivery of your equipment!

Before delivering the product we ask you:

Important clarification!

Your equipment does not contain information that may affect the proper functioning of equipment in your account. So you can deliver it without worry.

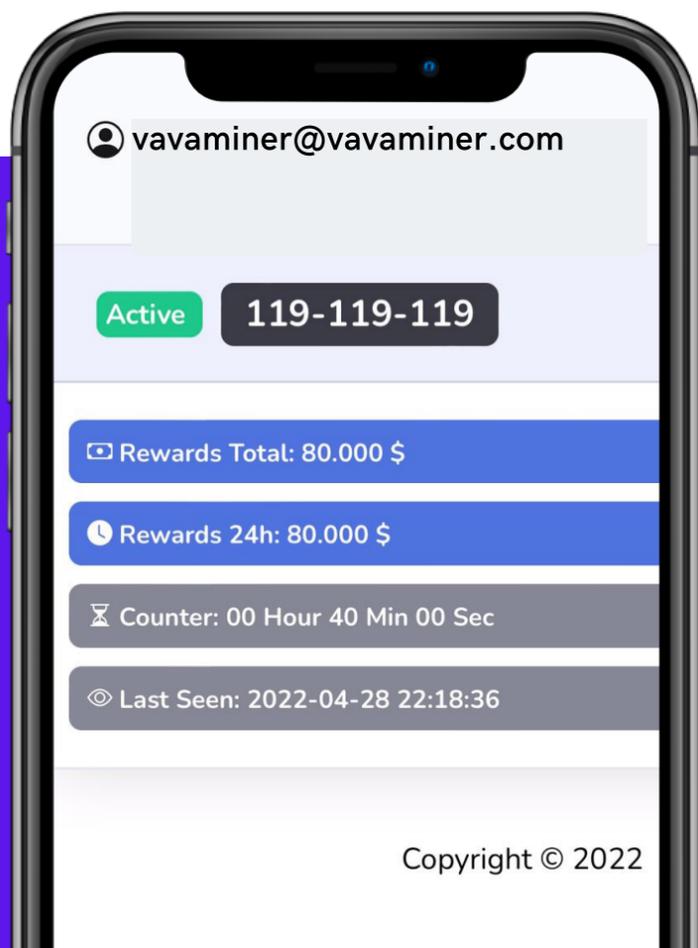
1. When you have made the decision to get rid of a specific team, a group of teams or all the teams linked to your account (email). Send us an email to contact@vavacoin.org from your registered email. This email must contain the words **UNLINK**, followed by the **serial numbers** of the equipment you want to unlink and the **email of the new user** to whom you want to transfer.
2. From VavaPool we will make the corresponding verifications in less than 24 hours to proceed with a safe transfer. Multiple emails will be sent to both the previous user and the new user in order to avoid any link to someone else's account or stolen equipment. We take your security very seriously.
3. Once the verification process is finished, you will be able to check that everything has gone as agreed. 

Important!

- Never deliver a machine without having done the procedures mentioned above.
- The equipment warranty is **transferable** since it is linked to the serial number and the date of purchase. If you need to check the veracity of the equipment purchase date, send us an email to contact@vavacoin.org with the word **VERIFY SERIAL WARRANTY**.
- In case you have lost or do not have access to your email, you can contact us through any of our official contact channels in order to make a detailed assessment of your situation. Local verification support will depend on our coverage in your country. 

Important Clarifications!

For your own safety, always use official contact channels. Check all the steps mentioned above and if you have any questions, remember that you can contact us.



Live access to your **statistics**.

Receive precision email notifications when your equipment might need your help.

VAVAPOOL.ONLINE